Q.1 Can you bid for items?
A.1: No

Q.2 Currently the Dell factory is taking approximately 70 days for the delivery of equipment, do you agree with that time?
A.2: Yes

Q.3 Item 1:
· Specify if the keyboard is requested in English or Spanish
A.3: Spanish

Q.4 Item 2:
· Specify if the keyboard is requested in English or Spanish
A.4-1: Spanish

· Specify the size of the screen since in section II pricing appears a 14" laptop and in the technical specification they indicate the model that has a 15" screen
A.4-2: 15"

Q.5 Item 3:
· Specify if they require installation of these video cards, if they require installation it would have to be on a Dell-brand computer type Desktop, if so, send the service tag of the equipment where they require installation.
A.5-1: No installation will be needed as technicians from the Honduras National Police Telematics Directorate will be installing these devices

· We cannot offer installation of these cards in other computers that are not Dell brand
A.5-2: see answer provided above

Q.6 Item 4:
· Which version of office do you request: commercial or government?
A.6: Commercial
Q.7 You are requesting maintenance for one year, please indicate how many visits per year are required
A.7: two visits (twice a year, once every 6 months)

Q.8 Please indicate the scope of the physical installation in your offices, does this not include the installation of electrical outlets?
A.8: No installation required as technicians from the Honduras National Police Telematics Directorate will install the computers

Q.9 Only physical installation on the desks and power-up and testing of the equipment?
A.9: No need, see response provided above